AvMed Embrace better health. AvMed Entrust Silver 300 (2022)

Coverage for: Individual or Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-477-8768 or visit www.avmed.org. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-477-8768 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$3,000 individual / \$6,000 family	Generally, you must pay all the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> , office visits, certain lab tests, certain <u>prescription drugs</u> , ambulance and <u>urgent</u> <u>care</u> , and certain recovery services, e.g., <u>habilitation</u> <u>and rehabilitation services</u> , are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No. There are no other specific deductibles.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services your plan covers.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	\$7,000 individual / \$14,000 family Pediatric Dental is limited to \$350 per child or \$700 for 2 or more children.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, prescription drug brand additional charges and manufacturer assistance, and services this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.avmed.org or call 1-800-477-8768 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

(DT - OMB control number: 1545-0047/Expiration DATE: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration DATE: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration DATE: 10/31/2022)

			What You	ı Will Pay	Limitations, Exceptions, & Other Important Information	
	Common Medical Event	Services You May Need	an AvMed In-Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
		Primary care visit to treat an injury or illness	No charge for first non- preventive visit; \$40 copay/ visit thereafter	Not Covered	Additional charges may apply for non- preventive services performed in the Physician's office.	
	lf you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$80 copay/ visit	Not Covered	Additional charges may apply for non- preventive services performed in the Physician's office.	
CILLIC		Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
	lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$100 copay/ visit at independent facilities; \$200 copay/ visit at hospital-owned or affiliated facilities; \$30 copay/ visit at participating labs	Not Covered	Charges for office visits may apply if services are performed in a Physician's office. Charges for specialty labs will be higher.	
		Imaging (CT/PET scans, MRIs)	\$300 copay/ visit at independent facilities; \$600 copay/ visit at hospital-owned or affiliated facilities	Not Covered	Charges for office visits or Physician/professional services may also apply depending on where services are received.	

Common Medical Event	Services You May Need	an AvMed In-Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Value generic drugs (Tier 1)	\$20 copay/ prescription/ 30- day supply; \$50 copay/ prescription/ 90-day supply	Not Covered	Certain limits may apply, including, for example: prior authorization, step therapy,	
If you need drugs to	Generic drugs (Tier 2)	\$40 copay/ prescription/ 30- day supply; \$100 copay/ prescription/ 90-day supply	Not Covered	and quantity limits. Covered drugs in Tiers 1-4 are available up to a 90-day supply at retail pharmacies; and	
treat your illness or condition More information about	Preferred brand drugs (Tier 3)	\$80 copay/ prescription/ 30- day supply; \$200 copay/ prescription/ 90-day supply	Not Covered	a 60-90-day supply via mail order. Drugs in Tiers 5 & 6 are available up to a 30- day supply, at retail pharmacies only.	
prescription drug coverage is available at www.avmed.org	Non-preferred brand drugs (Tier 4)	\$100 copay/ prescription/ 30- day supply; \$250 copay/ prescription/ 90-day supply	Not Covered	Brand additional charges may apply.	
	Specialty drugs (Tiers 5 & 6)	40% coinsurance after deductible for preferred (retail only); 60% coinsurance after deductible for non-preferred (retail only)	Not Covered	Coupons or any other third-party prescription drug cost-sharing assistance will not apply toward any calendar year deductible or out- of-pocket limit.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$725 copay/ visit after deductible	Not Covered	Prior authorization required.	
surgery	Physician/surgeon fees	No charge after deductible	Not Covered	Prior authorization required.	
	Emergency room care	\$500 copay/ visit after deductible	\$500 copay/ visit after deductible	AvMed must be notified within 24-hours of inpatient admission following emergency services, or as soon as reasonably possible. Charges are waived if admitted.	
If you need immediate	Emergency medical transportation	\$200 copay/ one way ground transport	\$200 copay/ one way ground transport	50% coinsurance after deductible for air and water transportation.	
medical attention	<u>Urgent care</u>	\$125 copay/ visit at independent urgent care facilities; \$250 copay/ visit at hospital-owned or affiliated urgent care facilities; \$50 copay/ visit at retail clinics	\$125 copay/ visit at independent urgent care facilities; \$250 copay/ visit at hospital-owned or affiliated urgent care facilities	Retail clinics are not covered out-of-network.	

		What You	ı Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	an AvMed In-Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
If you have a hospital stay	Facility fee (e.g., hospital room)	\$900 copay/ day for the first 2 days per admission after deductible	Not Covered	Prior authorization required.	
	Physician/surgeon fees	No charge after deductible	Not Covered	Prior authorization required.	
If you need mental	Outpatient services	\$40 copay/ visit	Not Covered	Prior authorization may be required.	
If you need mental health, behavioral health, or substance abuse services	Inpatient services	\$900 copay/ day for the first 2 days per admission after deductible	Not Covered	Prior authorization may be required.	
	Office visits	Routine OB & midwife: \$40 copay/ 1st visit only; subsequent visits at no charge	Not Covered	None	
If you are pregnant	Childbirth/delivery professional services	No charge after deductible	Not Covered	Maternity care may include tests and services described elsewhere in this SBC (e.g., ultrasound).	
	Childbirth/delivery facility services	Hospital stay: \$900 copay/ day for the first 2 days per admission after deductible; Birthing center: same as routine OB	Not Covered	Prior authorization required.	

		What You	J Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	an AvMed In-Network Provider (You will pay the least)	an Out of Network Provider (You will pay the most)		
	Home health care	\$80 copay/ visit after deductible	Not Covered	Limited to 20 skilled visits per calendar year. Approved treatment plan required.	
	Rehabilitation services	\$80 copay/ visit at independent facilities; \$80 copay/ visit after deductible at hospital-owned or affiliated facilities; \$40 copay/ visit for chiropractic services	Not Covered	Limited to 35 visits per calendar year for outpatient rehabilitative PT, OT, ST, cardiac rehab, pulmonary rehab, and chiropractic services combined. Cardiac and pulmonary rehab require prior authorization.	
If you need help recovering or have other special health needs	Habilitation services	\$80 copay/ visit at independent facilities; \$80 copay/ visit after deductible at hospital-owned or affiliated facilities	Not Covered	Limited to 35 visits per calendar year for outpatient habilitative PT, OT and ST combined.	
	Skilled nursing care	\$250 copay/ day for the first 5 days per admission after deductible	Not Covered	Limited to 60 days post-hospitalization care per calendar year. Prior authorization required.	
	Durable medical equipment	\$100 copay/ episode of illness after deductible	Not Covered	Excludes vehicle modifications, home modifications, exercise equipment, and bathroom equipment.	
	Hospice services	No charge after deductible	Not Covered	Physician certification required.	
	Children's eye exam	No Charge	Not Covered	Limited to 1 eye exam per calendar year to determine the need for sight correction.	
If your child needs dental or eye care	Children's glasses	No Charge	Not Covered	Limited to 1 pair of glasses per calendar year from a pre-selected group of frames.	
	Children's dental check-up	No charge for preventive care at Delta Dental Network providers	Not Covered	Limited to 1 exam every 6 months. See the dental portion of your AvMed Contract for coverage details.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
Acupuncture	Hearing Aids	Private-Duty Nursing				
Bariatric Surgery	Infertility Treatment	Routine Eye Care (Adult)				
Cosmetic Surgery	Long-Term Care	Routine Foot Care				
Dental Care (Adult)	 Non-Emergency Care When Traveling Outside the U.S. 	 Weight Loss Programs 				

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Florida Office of Insurance Regulation at 1-877-693-5236 or www.floir.com/consumers, the U.S. Department of Labor, Employee Benefits Security Administration, at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact AvMed's Member Engagement Center at 1-800-477-8768. You may also contact your state insurance department. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Florida Department of Financial Services, Division of Consumer Services, at 1-877-693-5236 or www.floir.com/consumers.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help pay for a plan through the Marketplace.

Language Access Services:

Para obtener asistencia en Español, llame al 1-800-477-8768.

To see examples of how this **plan** might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	re and a	(a year of routine in-network care of a well- (in-network emergence		Mia's Simple Fracture (in-network emergency room visit care)	cy room visit and follow up	
The plan's overall deductible\$3,000Specialist copayment\$80Hospital (facility) copayment\$900Other coinsuranceN/A		 The plan's overall deductible Specialist copayment Hospital (facility) copayment Other coinsurance 	\$3,000 \$80 \$900 N/A	 The plan's overall deductible \$3 Specialist copayment Hospital (facility) copayment Other coinsurance 		
This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/delivery professional services Childbirth/delivery facility services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)		This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>)		
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:		
Cost Sharing		Cost Sharing		Cost Sharing		
Deductibles	\$3,000	Deductibles	\$0	Deductibles \$		
Copayments	\$1,600	Copayments	\$2,300	Copayments	\$1,000	
Coinsurance	\$0	Coinsurance	\$0	Coinsurance \$0		
What isn't covered		What isn't covered		What isn't covered		
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions		
The total Peg would pay is	\$4,660	The total Joe would pay is	\$2,320	The total Mia would pay is	\$2,000	

The plan would be responsible for the other costs of these EXAMPLE covered services.