



AVMED eCLIENT SERVICES

Making Account Management Easy

With **AvMed eClient Services**, you have free, electronic access to a variety of important tools to make it easy to manage your benefits account. You can view enrollment additions and changes the next business day, receive billing invoices electronically and make secure payments online. These are just a few advantages of our online capabilities. nal offense and may subject me to criminal and civil proceedings.

AvMed eClient Services is for all size groups, making account management easier for benefit administrators. AvMed eClient allows you to:

- Look up a member for eligibility information
- View benefit details
- Print temporary ID cards and order new ID cards
- Add / term members
- Pull membership reports
- Make administrative changes to existing enrollments
- Extend coverage through COBRA

AvMed eBill – Electronic Invoices

AvMed allows you to get outside the envelope by working with a TPA for online billing.

- Receive invoices via secure e-mail.
Invoices are delivered in minutes compared to 3 to 4 days with postal mail
- Make secure payments online
- Refer to previous invoices. Invoices are digitally stored up to 18 months
- Facilitate your reconciliation with helpful features, such as downloading your invoice to Microsoft Excel
- Make your premium adjustments online



Start using AvMed's eClient Services today!

We are flexible for online billing and enrollment. Please call AvMed's Enrollment and Premium Services Department at **1-800-654-0182** from 8:30 a.m. to 5 p.m.

If you are interested in only online enrollment and changes please contact the Premium Services Department.