AvMed

Request to Reopen a Medicare Adverse Determination

Member Name: _____   AvMed ID #: A_____

Provider Name: _____   Phone #: _____

Reference # from Denial Notice: _____

**Specific Reason for Reopening the denied service:_____
_____

AvMed follows CMS regulations by offering providers the opportunity to reopen a Medicare Adverse Determination when the following criteria are met. Requests must be clearly stated and in writing.
NOTE: A party cannot have an appeal and a reopening occurring simultaneously with respect to the same coverage. If an appeal has been initiated, a reopening cannot take place.

I am requesting a reopening of the denied service in the following category:

☐ Within 1 year from the date of the initial adverse determination.

☐ Within 4 years from the date of the initial adverse determination for good cause.

Good cause may be established when:
- There is new and material evidence that was not available or known at the time of the determination or decision, and may result in a different conclusion; or
- The evidence that was considered in making the determination or decision clearly shows on its face that an obvious error was made at the time of the determination or decision.

Meaning of New and Material Evidence:
The submission of any additional evidence is not a basis for a re-opening by itself. "New and material evidence" is evidence that had not been considered when the original decision was made. This evidence must show facts not previously available, which could possibly result in a different decision. New information also includes an interpretation of existing information that the health plan deems to be credible (e.g., a different interpretation of a benefit).

☐ At any time if there exists reliable evidence (i.e., relevant, credible, and material) that the organization determination was procured by fraud or similar fault.

☐ At any time if the organization determination is unfavorable, in whole or in part, to the party thereto, but only for the purpose of correcting a clerical error on which that determination was based.

Meaning of Clerical Error:
A clerical error includes such human and mechanical errors as mathematical or computational mistakes, inaccurate coding, and computer errors.

Please fax requests to 352-337-8555. For inquiries, please call 800-346-0231 x40513.