

Changes to the  
AvMed Medicare One Orange, Osceola and Seminole County  
2025  
Evidence of Coverage

[Insert date]

Dear Member,

**This is important information on changes in your AvMed Medicare One Orange, Osceola and Seminole County coverage.**

We previously sent you a letter with your 2025 ANOC advising the location of the Evidence of Coverage (EOC) which provides information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at [www.avmed.org/medicare](http://www.avmed.org/medicare).

**Changes to your EOC**

| <b>Where you can find the error in your 2025 EOC</b>                                | <b>Original Information</b>   | <b>Corrected Information</b>               | <b>What does this mean for you?</b>  |
|---|---|--|--|
| On page 69, in the Medical Benefits Chart, in the Over-The-Counter Benefit section. | Retail – Use your NationsBenefits Supplemental Benefits Mastercard® Prepaid Card at participating retail locations. | Retail language for 2025 has been removed. | Using your NationsBenefits Supplemental Benefits Mastercard® Prepaid Card at a retail location is not available in 2025. |

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-800-782-8633 for additional information. (TTY users should call 711.) Hours are October 1-March 31, 8 am-8pm, 7 days a week; April 1-September 30, 8 am-8pm, Monday-Friday, 9 am-1 pm, Saturday.

We apologize for any inconvenience this may have caused, and we remain fully committed to you and your health. We appreciate the opportunity to serve you.

AvMed Medicare is an HMO plan with a Medicare contract. Enrollment in AvMed Medicare depends on contract renewal.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-800-782-8633 (TTY 711)