



Submission of All Pertinent Diagnoses

AvMed is striving to improve collection of critical data to ensure we have complete, valid records of our Members' care history. Using CPT and diagnosis codes for billing and reporting patient conditions for HCC capture and risk coding is industry standard. Some electronic practice management systems have limitations preventing the submission of more than 12 diagnoses codes (in most cases) on the HCFA Claim form in Box 21. Complicating matters even further, In some cases, EDI format for clearing house data exchange limits each CPT code to four diagnoses. When there are more than four diagnoses (for those with this limitation), as well as, more than 12 diagnoses and only one billable procedure code, AvMed requires the use of an additional CPT code to capture all critical diagnosis codes. Although there is no remuneration for the CPT code, this process is considered best industry practice for HCC capture. Instructions below provide a solution to submitting multiple diagnoses codes.

Instructions

1. Use Box 21 (A-L) of the HCFA claim form to include all appropriate diagnoses codes.
 2. Use Box 24 to include service lines with a diagnosis pointer referencing codes in Box 21.
To capture more than four or 12 diagnoses, additional procedure codes can be included. Use the procedure codes listed below (see example). Repeat as necessary for additional diagnosis codes.
 - Use same date of service as entered in box 21
 - Use same place of service as entered in box 21
 - Use the following procedure code:
99487
- Point to the corresponding diagnosis in Box 21 as described above for additional diagnosis codes not captured on the original service line.
 - Charges should be \$0.01, however, if your software requires a dollar amount \$1.00 is preferred.

See billing examples on the following page and attached sample claims.

Example 1:

(**HCFA Box 21 A-L**) Diagnosis or Nature of Illness or Injury when unable to bill more than four diagnoses at a time.

- A. 381.81 B. 381.02 C. 478.19 D. 259.4
E. 250.03 F. 719.43 G. _____ H. _____
I. _____ J. _____ K. _____ L. _____

HCFA Box 24:

Dates of Service	Place Of Service	Procedure Code	Modifier	Diagnosis Pointer (24e)	Charges
09/01/17	11	99212		A B C D	\$150.00
09/01/17	11	99487		E F	\$0.01

Example 2:

(**HCFA Box 21 A-L**) Diagnosis or Nature of Illness or Injury (This example demonstrates billing more than 12 diagnoses at a time)

- A. 381.81 B. 381.02 C. 478.19 D. 259.4
E. 250.03 F. 719.43 G. 781.6 H. 250.00
I. 719.47 J. 719.46 K. 719.48 L. F1010
M. F19.280 N. F19.931

HCFA Box 24:

Dates Of Service	Place Of Service	Procedure Code	Modifier	Diagnosis Pointer (24e)	Charges
09/15/17	11	99212		A B C D	\$200.00
09/15/17	11	99487		E F G H	
09/15/17	11	99487		I J K L	
09/15/17	11	99487		M N	\$0.01

Electronic Submissions for Previously Processed Claims

To enter additional diagnosis codes for claims previously submitted electronically, please use HCFA Claim Type Indicator on the CLM05-3 segment of loop 2300 (claim level) value 1 (regular). Do not submit the claim electronically as a corrected claim. For questions regarding this billing initiative, please contact the Provider Service center at (800) 452- 8633.

We appreciate your continued participation and the quality of care you bring to our members.



SAMPLE CLAIM

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA PICA <input type="checkbox"/>																							
1. MEDICARE <input type="checkbox"/> (Member ID#) MEDICAID <input type="checkbox"/> (Member ID#) TRICARE <input type="checkbox"/> (DMDC/DOR) CHAMPVA <input type="checkbox"/> (Member ID#) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA (N/L/NG) <input type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)					14. INSURED'S I.D. NUMBER (For Program in Item 1) A100 000 000 2																		
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) DOE, JANE					3. PATIENT'S BIRTH DATE MM DO YY 04 01 48		SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>		4. INSURED'S NAME (Last Name, First Name, Middle Initial) DOE, JANE														
5. PATIENT'S ADDRESS (No., Street) ABC STREET					6. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street) ABC STREET													
CITY ANY CITY			STATE FL		6. RESERVED FOR NUCC USE			CITY ANY CITY			STATE FL												
ZIP CODE 33333		TELEPHONE (Include Area Code) (954) 555-8888			9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)			10. IS PATIENT'S CONDITION RELATED TO:			11. INSURED'S POLICY GROUP OR FECA NUMBER												
a. OTHER INSURED'S POLICY OR GROUP NUMBER					a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO					b. INSURED'S DATE OF BIRTH MM DO YY 04 01 48			SEX M <input type="checkbox"/> F <input type="checkbox"/>										
b. RESERVED FOR NUCC USE					b. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO					c. OTHER CLAIM ID (Designated by NUCC)			c. INSURANCE PLAN NAME OR PROGRAM NAME AVMED										
c. RESERVED FOR NUCC USE					c. OTHER ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO					d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO			# yes, complete items 9, 9a, and 9d.										
d. INSURANCE PLAN NAME OR PROGRAM NAME					10d. CLAIM CODES (Designated by NUCC)					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.			SIGNED										
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.										12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.			SIGNED		DATE								
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DO YY QUAL.					15. OTHER DATE MM DO YY QUAL.					16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DO YY TO MM DO YY			17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										
17a.					17b.					17c. NPI			18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DO YY TO MM DO YY		19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)								
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate A-L to service line below (24E))										ICD 10d.			22. RESUBMISSION CODE ORIGINAL REF. NO.		23. PRIOR AUTHORIZATION NUMBER								
A. 381.81		B. 381.02		C. 478.19		D. 259.4		E. 250.03		F. 719.43		G. 781.6		H. 250.00		I. 719.47		J. 719.46		K. 719.48		L. F1010	
24. A. DATE(S) OF SERVICE From MM DO YY To MM DO YY		B. PLACE OF SERVICE		C. PROCEDURE, SERVICE, OR SUPPLIES (Explain Unusual Circumstances) OPT/HCPCS MODIFIER		D. DIAGNOSIS POINTER		E. \$ CHARGES		F. \$ CHARGES		G. DAYS OF UNITS		H. SPCH/Proc/Phn		I. IS QUAL.		J. RENDERING PROVIDER ID #					
1 09 15 17 09 15 17 11		11		99212		A,B,C,D		200 00 1		NP		NP		NP		NP							
2 09 15 17 09 15 17 11		11		99487		E,F,G,H		01 1		NP		NP		NP		NP							
3 09 15 17 09 15 17 11		11		99487		I,J,K,L		01 1		NP		NP		NP		NP							
4 09 15 17 09 15 17 11		11		99487		M,N		01 1		NP		NP		NP		NP							
5		11		NP		NP		NP		NP		NP		NP		NP							
6		11		NP		NP		NP		NP		NP		NP		NP							
25. FEDERAL TAX I.D. NUMBER 99-9999999					26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For gov. debts, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$ 200.01		29. AMOUNT PAID \$		30. Rev'd for NUCC Use										
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) AVMED DOCTOR					32. SERVICE FACILITY LOCATION INFORMATION NPI					33. BILLING PROVIDER INFO & PH # AVMED DOCTOR CITY, FL 33333													
SIGNED					DATE					NPI													

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

CR061653

APPROVED OMB-0938-1197 FORM 1500 (02-12)



SAMPLE CLAIM

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

<input type="checkbox"/> PICA PICA <input type="checkbox"/>																																																																																									
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> TRECARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLA (LNU) <input type="checkbox"/> OTHER <input type="checkbox"/> <small>(Member ID) (Member ID) (Member ID) (Member ID) (ID#) (ID#) (ID#)</small>																																																																																									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) SMITH, JOHN					3. PATIENT'S BIRTH DATE MM DD YY 01 01 48					1a. INSURED'S I.D. NUMBER (For Program in Item 1) A100 000 000 0																																																																															
4. INSURED'S NAME (Last Name, First Name, Middle Initial) SMITH, JOHN					5. PATIENT RELATIONSHIP TO INSURED Self <input checked="" type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street) ABC STREET																																																																															
6. PATIENT'S ADDRESS (No., Street) ABC STREET					8. RESERVED FOR NUCC USE					7. INSURED'S ADDRESS (No., Street) ABC STREET																																																																															
CITY ANY CITY					STATE FL					CITY ANY CITY																																																																															
STATE FL					8. RESERVED FOR NUCC USE					STATE FL																																																																															
ZIP CODE 33333					TELEPHONE (Include Area Code) (954) 555-5555					ZIP CODE 33333																																																																															
TELEPHONE (Include Area Code) (954) 555-5555					8. RESERVED FOR NUCC USE					TELEPHONE (Include Area Code) ()																																																																															
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO:										11. INSURED'S POLICY GROUP OR FECA NUMBER																																																																					
a. OTHER INSURED'S POLICY OR GROUP NUMBER										a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO										a. INSURED'S DATE OF BIRTH MM DD YY 01 01 48																																																																					
b. RESERVED FOR NUCC USE										b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State)										b. OTHER CLAIM ID (Designated by NUCC)																																																																					
c. RESERVED FOR NUCC USE										c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO										c. INSURANCE PLAN NAME OR PROGRAM NAME AVMED																																																																					
d. INSURANCE PLAN NAME OR PROGRAM NAME										10d. CLAIM CODES (Designated by NUCC)										d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO # yes, complete items 9, 9a, and 9d.																																																																					
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.																				13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.																																																																					
SIGNED _____ DATE _____										SIGNED _____ DATE _____																																																																															
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL:										15. OTHER DATE QUAL: MM DD YY										16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY																																																																					
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										17a.										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY																																																																					
17b. NPI										17b. NPI										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY																																																																					
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)																				20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES																																																																					
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD 9th																				22. RE submission CODE ORIGINAL REF. NO.																																																																					
A. 381.81					B. 381.02					C. 1478.19					D. 259.4					23. PRIOR AUTHORIZATION NUMBER																																																																					
E. 250.03					F. 719.43					G.					H.					23. PRIOR AUTHORIZATION NUMBER																																																																					
I.					J.					K.					L.					23. PRIOR AUTHORIZATION NUMBER																																																																					
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY										B. PLACE OF SERVICE										C. D. PROCEDURES, SERVICES, OR SUPPLIES (Specify Unusual Circumstances)										E. DIAGNOSIS POINTER										F. \$ CHARGES										G. DAYS ON LAB?										H. SPEC. Part No.										I. ID. QUAL.										J. RENDERING PROVIDER ID. #									
1 09 01 17 09 01 17 11										11										99212										A,B,C,D										150 00										1										NPI																													
2 09 01 17 09 01 17 11										11										99487										E,F										01										1										NPI																													
3										11																																																		NPI																													
4										11																																																		NPI																													
5										11																																																		NPI																													
6										11																																																		NPI																													
25. FEDERAL TAX I.D. NUMBER										26. PATIENT'S ACCOUNT NO.										27. ACCEPT ASSIGNMENT? (If gov't. health care) <input type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE										29. AMOUNT PAID										30. Paid for NUCC Use																																							
99-9999 9999																														\$ 150 01										\$																																																	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION										33. BILLING PROVIDER INFO & PH # () AVMED DOCTOR CITY, FL 33333																																																																					
AVMED DOCTOR																																																																																									
SIGNED _____ DATE _____																																																																																									

NUCC Instruction Manual available at: www.nucc.org

PLEASE PRINT OR TYPE

CR061653

APPROVED OMB-0938-1197 FORM 1500 (02-12)