HEDIS® MY 2022

A Detailed Data Set From the Year 2022

COMMERCIAL PRODUCT

AvMed

Embrace better health.®

We are pleased to present the AvMed HEDIS MY 2022 Report, a detailed data set designed to give employers and consumers an objective look at how we're keeping members well and how we're caring for members when they're sick.

The National Committee for Quality Assurance developed HEDIS (Healthcare Effectiveness Data and Information Set) as a framework for health plans to collect, analyze and report identical performance measurements each year. In fact, more than 90 percent of America's health plans utilize HEDIS to measure performance on important dimensions of care and service. Quality health care can be defined as the extent to which members get the care they need in a manner that most effectively protects or restores their health. The performance measures in HEDIS are related to many significant public health issues such as cancer, heart disease, smoking, asthma and diabetes. HEDIS allows objective assessment of a health plan's value in comparison with other health plans. HEDIS has gone a long way in showing employers how their employees will be treated in various areas of health care services. Choosing a high-quality health plan plays a significant role in determining whether employees will get high-quality care.

The scope of the NCQA HEDIS Compliance Audit includes the following domains:

- Effectiveness of Care
- Access/Availability of Care
- Experience of Care
- Health Plan Descriptive Information
- Utilization and Risk Adjusted Utilization
- Measures Collected Using Electronic Clinical Data Systems

AvMed has undergone a Full Audit.

AvMed

Embrace better health.®

Table of Contents

Effectiveness of Care

Childhood immunization Status
4 DTaP by 2nd birthday 86.62%
3 IPV by 2nd birthday 92.94%
1 MMR between 1st and 2nd birthday 89.29%
3 HiB by 2nd birthday 94.16%
1 Hep A by 2nd birthday 85.16%
3 Hep B by 2nd birthday 90.02%
2 or 3 Rotavirus by 2nd birthday 86.62%
2 Influenza by 2nd birthday 42.09%
1 VZV between 1st and 2nd birthday 90.75%
4 Pneumococcal conjugate 89.05%
Combo 3 (DTaP, IPV, MMR, HiB, HepB, VZV, PCV) 80.78%
Combo 7 (DTaP, IPV, MMR, HiB, HepB, VZV, PCV, HepA, RV) ..72.75%
Combo 10 (DTaP, IPV, MMR, HiB, HepB, VZV, PCV, HepA, RV, Influenza) 36.74%

Immunizations for Adolescents
Meningococcal between 11th and 13th birthday 83.31%
Tdap/TD between 10th and 13th birthday 92.77%
Human Papillomavirus Vaccine
Adolescents (HPV) between 9th and 13th birthday..... 32.32%
Combo 1 (Meningococcal & Tdap)..... 82.85%
Combo 2 (Meningococcal, Tdap & HPV) 31.21%

Appropriate Testing for Pharyngitis
Members diagnosed with pharyngitis and on an antibiotic who received a group A strep test..... 50.86%

Appropriate Treatment for URI
Members ages 3 months and older with a diagnosis of upper respiratory infection who were not dispensed an antibiotic.....79.52%

Breast Cancer Screening
Women, continuously enrolled for 2 years, who have received a mammogram within a two-year period..... 75.81%

Cervical Cancer Screening
Women ages 21-64, continuously enrolled for three years, who have received a Pap test within a three-year period..... 74.32%

Hemoglobin A1c Control for Patients With Diabetes
HbA1c poor control (>9.0%) 29.20%
HbA1c control (<8.0%) 62.04%

Eye exam for Patients with Diabetes
Eye exam 31.39%

Blood Pressure Control for Patients With Diabetes
Blood pressure controlled <140/90 mm Hg 53.53%

Kidney Health Evaluation for Patients With Diabetes
..... 48.32%

Antidepressant Medication Management
Effective acute phase treatment 64.33%
Effective continuation phase treatment..... 44.79%

Follow-up After Hospitalization for Mental Illness
Received follow-up within 7 days of discharge 28.09%
Received follow-up within 30 days of discharge 48.71%

Controlling High Blood Pressure
Adults 18-85 with hypertension who controlled blood pressure to <140/90 mm HG 54.26%

Persistent beta blocker treatment after a heart attack
..... 72.62%

Avoidance of Antibiotic Treatment for Acute Bronchitis
Ages 3 months and older diagnosed with acute bronchitis who were not dispensed an antibiotic..... 50.30%

Use of Spirometry Testing in the Assessment and Diagnosis of COPD .....
Ages 40 and older with new diagnosis of, or newly active, COPD who received spirometry testing to confirm the diagnosis 40.84%

Pharmacotherapy Management of COPD Exacerbation
Use of systemic corticosteroid 76.12%
Use of bronchodilator 79.10%

Use of Imaging Studies for Low Back Pain
Percentage of members who were diagnosed with low back pain who did not have X-ray, MRI or CT scan 64.50%

Colorectal Cancer Screening
Ages 50-75 ..... 47.69%

Access/Availability

Adults' Access to Preventive/Ambulatory Health Services
Ages 20-44 ..... 93.37%
Ages 45-64 ..... 96.43%
Ages 65+ 95.96%

Prenatal and Postpartum Care
Timely prenatal care in first trimester 70.37%
Postpartum care between 7 and 84 days after delivery.. ..... 70.74%

Well-Child Visits in the First 30 Months of Life
First 15 Months 83.69%
15 Months - 30 Months..... 85.83%

Child and Adolescent Well-Care Visits
Percentage of children or adolescent aged 3-21 with one or more visits during the year.
Ages 3-11 ..... 69.81%
Ages 12-17 ..... 60.96%
Ages 18-21 ..... 40.20%

Satisfaction With the Experience of Care

The following results are from the National Committee for Quality Assurance's standardized member satisfaction survey, administered by DSS Research, an independent vendor.

Participants Responding "Usually" and "Always"
Doctors communicate well..... N/A
Easy to get care quickly ..... N/A
Claims processing efficient ..... N/A
Customer service at AvMed ..... N/A
Getting needed care ..... N/A

Participants Who Rated AvMed 8, 9, or 10 on a 10-Point scale with 10 Being Highest
Overall satisfaction with AvMed 71.67%

Health Plan Stability

Total Membership

Product/Product Line	**Members***
HMO/POS Combined	
Commercial	167,677
Medicare	20,581
Exchange (HMO only)	39,461
TOTAL	**227,719**

*Enrollment as of Dec. 31, 2022

Frequency of selected procedures

Procedure	Age	Sex	Number of Procedures	Procedures/1,000 Members
Tonsillectomy	0-9	M&F	91	6.08
	10-19	M&F	31	1.47
Hysterectomy, Abdominal	15-44	Female	33	0.85
	45-64	Female	68	2.02
	65+	Female	4	1.29
Hysterectomy, Vaginal	15-44	Female	18	0.46
	45-64	Female	34	1.01
	65+	Female	3	0.97
Cholecystectomy, Open	30-64	Male	5	0.11
	15-44	Female	1	0.03
	45-64	Female	4	0.12
	65+	Male	3	0.82
	65+	Female	3	0.97
Cholecystectomy, Closed (Laparoscopic)	30-64	Male	113	2.43
	15-44	Female	145	3.72
	45-64	Female	148	4.40
	65+	Male	8	2.19
	65+	Female	11	3.56
Back Surgery	20-44	Male	34	1.21
	20-44	Female	31	0.93
	45-64	Male	103	3.48
	45-64	Female	107	3.18
	65+	Male	23	6.29
	65+	Female	15	4.85
PCI	45-64	Male	128	4.32
	45-64	Female	33	0.98
	65+	Male	39	10.67
	65+	Female	10	3.23
Cardiac Catheterization	45-64	Male	222	7.50
	45-64	Female	151	4.49
	65+	Male	55	15.04
	65+	Female	27	8.73
Coronary Artery Bypass Graft	45-64	Male	39	1.32
	45-64	Female	11	0.33
	65+	Male	15	4.10
	65+	Female	2	0.65
Prostatectomy	45-64	Male	75	2.53
	65+	Male	35	9.57
Mastectomy	15-44	Female	28	0.72
	45-64	Female	74	2.20
	65+	Female	10	3.23
Lumpectomy	15-44	Female	46	1.18
	45-64	Female	142	4.23
	65+	Female	20	6.47
Bariatric Weight Loss Surgery	0-19	Male	0	0
	0-19	Female	1	0.06
	20-44	Male	32	1.14
	20-44	Female	114	3.41
	45-64	Male	31	1.05
	45-64	Female	117	3.48
	65+	Male	0	0
	65+	Female	0	0

Member Enrollment by Age

Age	Total
<1	1,459
1-4	5,551
5-9	7,957
10-14	9,612
15-17	6,733
18-19	4,734
0-19 Subtotal	36,046
0-19 Subtotal %	21.50%
20-24	12,906
25-29	10,632
30-34	11,607
35-39	12,973
40-44	13,498
20-44 Subtotal	61,616
20-44 Subtotal %	36.75%
45-49	14,825
50-54	16,494
55-59	17,018
60-64	14,907
45-64 Subtotal	63,244
45-64 Subtotal %	37.72%
65-69	4,501
70-74	1,402
75-79	563
80-84	206
85-89	67
>=90	32
>=65 Subtotal	6,771
>=65 Subtotal %	4.04%
Total	**167,677**

HEDIS® MY 2022

AVMED CORPORATE OFFICES

3470 NW 82nd Avenue
Suite 1100
Doral, FL 33122
305-671-5437

4300 NW 89th Blvd.
Gainesville, FL 32606
352-372-8400

Visit our Web Site:
AvMed.org

AvMed
Embrace better health®

MP-5871(02/24) 24-17758